

# 100% Brocéliande

Catalogue for groups

Office de tourisme de Brocéliande 1 place du roi saint-Judicaël 35380 Paimpont 02 99 07 84 23 www.tourisme-broceliande.bzh

2019





# THE GATE OF SECRETS

An unmissable show to start your experience in Brocéliande!

In the heart of the forest, in the old annexe of the abbey of Paimpont, follow the voice of Pierre, the forest ranger. He knows the forest like the back of his hand. Walking through five different rooms, he will tell you about its wildlife, its tales, its legends, its impressive trees and the history of the foundry of Paimpont.

In 2018 la Porte des Secrets went through a facelift : new characters and new sets, perfect to awaken children and adults' imagination...

INTERACTIVE VISIT

**55 MIN** 

6,5€/person (on a basis of 19 adults)





# **WALK IN BROCELIANDE WITH A STORYTELLER\***

Across the paths of the forest, follow the guide! Roam the legendary sites of the Valley of no Return, the golden tree, the Merlin's tomb, the fountain of Barenton and discover the adventures and the misfortunes of the knights of the Round Table, Merlin, the fairy Viviane or Yvain.

\*The walk can be adapted according to your wishes, without transport and catering.

**GUIDED TOUR ALL DAY** 230€/group 1/2 DAY 170€/group









The good idea!

In the morning : the Gate of Secrets In the afternoon : visit in the forest with 365€/group (without transport, on a basis of 30 persons)





#### THE ARTHURIAN CENTER

In the forest, this old stronghold which is nowadays dedicated to the Arthurian legend, welcomes you to discover more about Arthur and Merlin. Let your guide tell you the story of the knights of the Round VISITE Table, Merlin and the fairies Morgane and **ABOUT** Viviane. Discover the annual exhibition and

1H30

4,5€/adult (+ 100 € for the commentary)



50 persons maximum

enjoy a little walk in the park.



Concoret



from mid-March to the end of October

# **TELL ME BROCÉLIANDE**

On your place of accomodation in Brocéliande, greet one of our storytellers for an enchanted evening! Fairies, goblins, witches, knights, so many tales and legends to discover or rediscover...





Travel expenses (0.6€/kilometre)



accomodation in Brocéliande



all year round



# THE GRAIL'S MYSTERIES

Discover the surprising church of the Graal and have a magic time in the forest of Brocéliande...The tourist office suggests you to do a 2 kilometres guided walk in the Valley of no Return, fairy Morgane's territory. Then, visit the church of the Grail with your guide.

GUIDED TOUR
3H
320€/group



50 persons maximum



Paimpont

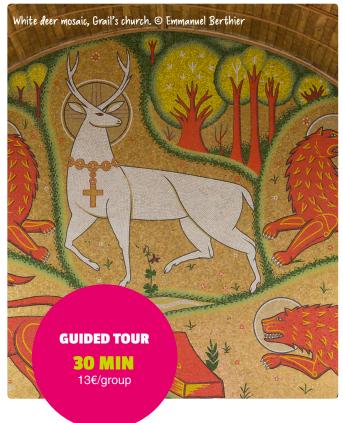


all year round



# HISTORY AND SYMBOLS OF THE CHURCH OF THE GRAIL

In the village of Tréhorenteuc, a church built in purple schist houses surprising wall decorations... In 1942, Henri Gillard, the new priest passionate about legends, started important renovations, helped by two German prisoners of war. Since the renovation, the church overflows with symbols mixing Arthurian legends and Celtic and Christian beliefs. A treasure...





**TOUR 2H/2H30**170€ + 17€/person

# **HORSE-DRAWN CARRIAGE TOUR**

Our massive Breton horses and their coach driver will carry you through the countryside and the preserved village of the Cannée. Your guide will share with you Brocéliande tales and legends, for an enchanted break.



from 15 to 60 persons



Paimpont



All year round

the good idea

In the morning: the Gate of Secrets
In the morning: guided bicycle tour
In the afternoon: guided bicycle tour
Price on request (without transport and
Catering)



# **BROCÉLIANDE BY BIKE**

If you like to take your time to discover a place, the electric bicycles of Brocéliande Bike are made for you! Helped by the motor you will easily roam the forest's paths and discover the legendary sites.

Optional: you can discover the forest by bicycle with a guide, so that you will be enchanted by the legends and the adventures of the Knights of the Round Table.

Different tours are proposed, according to your wishes.









In partnership with local restaurant owners, the tourist office propose you different menus combining local and seasonal products.

# **MENU PROPOSAL\***

# LE RELAIS DE BROCÉLIANDE, PAIMPONT

In front of the main street porch, le Relais de Broceliande proposes menus with fresh and seasonal products.

Price: 23 €/adult.

In addition: aperitif 2€ per person (kir: mixing of white wine and cream of blackcurrant liqueur); if Sunday or public holiday: +2€ per person.

Starter choice:

Wild boar terrine / mackerel rillettes

Dish choice:

Duck leg confit and dauphinoise potatoes / hake fillet and pilaf rice / sauté of pork and seasonal vegetables.

Dessert choice:

Apple tart / far Breton / delight of the Breton orchard (genoise, caramelised apples, caramel and vanilla mousse).

Unlimited wine included - water - coffee

### LES FORGES DE PAIMPONT, PLÉLAN-LE-GRAND

In an historical site of Brocéliande, Brigitte, Jacques and their team welcome you to enjoy a sophisticated local cuisine.

Price: 23€/adult; 12€/child (up to 12 years old)

In addition : aperitif 2 € per person (kir : mixing of white wine and cream of blackcurrant liqueur); cheese 2 € per person (slice of toasted bread with Saint-Nectaire and lettuce); if Sunday or public holiday: +2 € per person

Starter choice:

Homemade terrine and onion jam (chef's speciality) / gizzard salad / hot andouille salad whit apples.

Dish choice:

Sauté of game (hind, deer, wild boar according to the season) chef's speciality / duck confit and potatoes / cider guinea fowl.

Dessert choice:

Apple or pear charlotte and its coulis.

1/4 Merlot - filtered water - coffee



<sup>\*</sup> Identical menu for everybody, the menu can be modified according to the season.

#### **PARTICULAR BOOKING CONDITIONS**

#### ARTICLE 1 - BOOKING

1° The booking becomes firm when a deposit of 30% of the excursion price (or order form for schools and public bodies) and one copy of the registration form/booking agreement signed by the client, have been sent back to the tourist office of Brocéliande.

2° Fifteen days at least before the day of the excursion, the client commits to communicate the final number of participants to the tourist office of Brocéliande (email or letters only).

#### ARTICLE 2 - PAYMENT OF THE BALANCE

The client will have to pay the outstanding balance the day of the excursion (except schools and public bodies).

The balance will be calculated according to the number of participants which will have been given fifteen days before the excursion (ARTICLE  $1 - BOOKING - 2^{\circ}$ ).

#### ARTICLE 3 - CANCELLATION

Any cancellation made by the client must be notified by email: groupes@tourisme-broceliande.com or by letter to Office de tourisme, 1 place du Roi Judicaël, 35380 Paimpont.

All booking cancelled by the client will be subject to cancellation penalties as per the following conditions:

- Cancellation more than 30 days before the beginning of the service/excursion: 10% of the amount will be retained.
- Cancellation between 30 and 15 days before the beginning of the service/excursion: 50% of the amount will be retained.
- Cancellation between 15 and 2 days before the beginning of the service/excursion: 75% of the amount will be retained.
- Cancellation with less than 48h before the beginning of the service/excursion: 90% of the amount will be retained.
- In case of no show, there will be no repayment.

#### ARTICLE 4 - ARRIVAL/LATENESS

The group must present himself at the meeting point on time, at the date and time mentioned in the registration form.

In the case of a late arrival, the client has to warn the tourist office of Brocéliande as soon as possible.

For the guided tours, the guide will adjust the programme. The programm will be susceptible to change.

Nevertheless, after a 30 minutes delay, if the tourist office of Brocéliande has no news from the group, the guide(s) will have no obligation to do the visit. In this case, the amount for the service is fully due to the tourist office of Brocéliande.

#### ARTICLE 5 - GUIDED TOURS

- 1° The services which are made outdoors require a good physical condition, some routes are difficult (difference in height, uneven path...).
- 2° The participants must be equipped with good hiking shoes and clothes adapted to the weather conditions of the day.
- 3° If there are young children in the group, strollers are not allowed (according to the uneven path), you have to bring a baby carrier (unless otherwise mentioned in the programme).
- $4^{\circ}$  For an adult/family group, the guide escort 45 persons maximum.

For a school group, this same guide will escort 35 children maximum, and they will have to be the same level. If there are more than 35 children and if they are of different levels (ages, class), several guides will be necessary.

5° The tourist office of Brocéliande insists on the fact that the group will be supervised by the persons who are responsible for the children (make sure you will have enough persons according to the law), the guide is only made responsible for telling tales and legends.

Moreover, the forest is a natural and sensitive area, the group will have to stay on the path and respect the sites which are, as the forest, private.

6° Every participant have to conform to the safety rules and follow the guide's advices. The tourist office of Brocéliande reserves the right to expel a person whose behaviour threats the security of the group or its well-being. In this case, there will be no compensation.

 $7^{\circ}$  In the case of an all day visit, unless otherwise mentioned in the registration form, lunch is a picnic (at the expense of the group). The lunch time is about an hour minimum. Thank you for taking something to pick up rubbish and let the area clean (garbage bag).

8° The tourist office of Brocéliande and the guide reserve the right to cancel an excursion if the weather conditions are not good or in case of absolute necessity (order of the prefect for example).

In case of orange or red alert of Météo France, the tourist office of Brocéliande and the guide reserve the right to change the programme, replacing the excursion to tales in a room or by the visit of La Porte des Secrets for example.

9° Videos of the guide are prohibited during the guided tours. It's the same for the photographs which require the guide's consent.

#### ARTICLE 6 - TRANSPORT

A mean of transport (coach, car) is necessary the day of the excursion and must be available all day long. Please ensure there is a seat for the guide(s). In the event that there si no place available for the guide, travel expenses will be charged to you 0.60€/km (tours from 30 to 50km according to the programme).

Nevertheless, the tourist office of Brocéliande can on demand book a bus with a driver (charged to the customers) and include it to the selling price.

#### ARTICLE 7 - LA PORTE DES SECRETS

There are one session every 20 minutes. Each sessions lasts 55 minutes and can receive 19 persons maximum.

For every delay higher than 10 minutes after the first booked session, people will be accepted in the process according to the availability. There will be no repayment.

We ask people to arrive at least 10 minutes before the session to not disrupt the daily schedule.

La Porte des Secrets is not recommended to children who are less than 4 years old, to epileptic and claustrophobic people.

Fotographs and videos are forbidden. Animals are forbidden too.

#### ARTICLE 8 - ENCHANTED EVENING

The enchanted evening takes place at your accommodation place (hotel, campsite...) in Brocéliande and in a room which can receive the group (unless otherwise mentioned in the registration form). It takes 1h/1h30 and it is done before or after diner.

The group will have to book and prepare the room (chairs). If the accomodation place is not in Paimpont, travel expenses will be charged: 0.60€/km.

#### ARTICLE 9 - NUMBER OF PARTICIPANTS

This contract is made for an exact number of persons. If the number of participants exceeds 45 adults or 35 children (ARTICLES 4° and 7°), the service provider can refuse the access to the additional persons or/and terminate the contract (in the last case, the price of the service is due to the tourist office of Brocéliande).

# GENERAL BOOKING CONDITIONS (VALID FROM 27 JUNE 2018)

The current terms and conditions are applicable in relation to the organisation of the sale of trips, stays and/or packages, in compliance with articles L. 211-1 et L. 211-2 of the French Code of Tourism.

In accordance with article R. 211-12 of the French Code of Tourism, the applications of the articles R. 211-3 to R. 211-11 of the aforesaid code, are set out below:

#### Article R. 211-3

Subject to exclusions provided for in the third and fourth paragraphs of Article L. 211-7, any services of offer and sale of trips or holidays give rise to the handing over of appropriate documents that meet regulations defined in this section. In the case of air transport ticket sales or regular line transport tickets that are not accompanied with services linked to this transport, the vendor issues one or several tickets to the purchaser for the entire trip, issued by the transporter or issued under the transporter's liability. In the case of transport by request, the name and address of the transporter, on whose behalf the tickets are issued, must be detailed. Separate invoicing of different elements of the same tourist package does not lead to the vendor being exempt from obligations arising from the statutory provisions of this section.

#### Article R. 211-3-1

Exchange of pre-contractual information or the availability of contractual conditions is carried out in writing. This may take place by electronic means under conditions of validity and performance as provided for in Articles 1369-1 to 1369-11 of the Civil Code. The vendor's name or corporate name and address are mentioned as well as the registration number as provided in Article L. 141-3 or, if applicable, the name, address and registration details of the federation or union mentioned in the second paragraph of Article R. 211-2.

#### Article R. 211-4

Prior to entering into a contract, the vendor must provide the consumer with information on the prices, dates and other constituent elements of the services supplied during a trip or holiday, such as:

- 1° the destination, means, features and category of transport used;
- 2° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 3° catering services offered;
- 4° description of the itinerary if the service purchased is a tour;
- $5^{\circ}$  administrative and health formalities to be completed, and the deadlines within which they should be completed, by nationals or citizens of other member countries in the European Union or

- another State that is part of the agreement on the European economic space, especially in cases where borders are crossed;
- 6° visits, excursions and other services included in the fixed price or possibly available at further cost;
- 7° the minimum and maximum number of participants enabling the trip or holiday to take place and, if the trip or holiday is subject to a minimum number of participants, the deadline upon which the consumer should be informed of the cancellation of the trip or holiday; this date may be set at no less than twenty-one days before the due departure date;
- 8° the amount or percentage of price to be paid as a down payment upon entering the contract and the schedule established for the payment of the balance due:
- 9° the terms upon which prices may be revised, as provided for in the contract pursuant to Article R. 211-8;
- 10° contractual cancellation terms and conditions
- $11^{\circ}$  cancellation terms and conditions set out in Articles R. 211-9, R. 211-10 et R. 211-11;
- 12° information concerning the optional taking out of an insurance policy covering the consequences of certain specific risks, particularly repatriation costs in case of accident or illness;
- $13^{\circ}$  when the contract includes air transport services, information for each leg of the flight, as provided for in Articles R. 211-15 to R. 211-18

#### Article R211-5

Prior information given to the consumer binds the vendor, unless in this information the vendor expressly reserves the right to modify certain elements. The vendor should, in this case, clearly indicate how this modification may intervene and what elements may be affected. In any case, modifications made to prior information should be communicated to the consumer before the contract is entered into.

#### Article R. 211-6

The contract entered into between the vendor and the purchaser must be written, drawn up in two examples, one of which is handed to the purchaser, and signed by both parties. When the contract is entered into electronically, Articles 1369-1 to 1369-11 of the Civil Code are applied. The contract must include the following clauses:

- 1° the name and address of the vendor, its managing director and insurance company as well as the name and address of the organiser;
- 2° the destination or destinations of the trip and, in the case of split holidays, the different periods and dates;
- 3° the means, features and categories of transport used, the dates and points of departure and return;
- 4° the accommodation, its location, degree of comfort and main features, its approval and tourist rating corresponding to regulations or customs in the country to be visited;
- 5° catering services offered;
- 6° description of the itinerary if the service purchased is a tour;
- $7^{\circ}$  visits, excursions and other services included in the total price of the trip or holiday;
- $8^{\circ}$  the total price of services invoiced and the indication of any possible revision of this invoice on the strength of provisions in Article R. 211-8;

9° the indication, if necessary, of charges or taxes relating to certain services, such as landing, disembarking or boarding taxes in airports and ports, visitor's occupancy tax when this has not been included in the price of the service or services supplied;

10° the schedule and methods of payment of the price; the last instalment made by the purchaser may not be less than 30% of the price of the trip or holiday and must be made at the time the documents enabling the trip or holiday to be undertaken are handed over to the purchaser;

11° particular terms and conditions requested by the purchaser and accepted by the vendor;

12° the method according to which the purchaser may make a claim against the vendor for the non-performance or incorrect performance of the contract; such a claim being sent as soon as possible by any means enabling a proof of delivery to the purchaser be obtained, and, if necessary, notified in writing to the organiser of the trip and service provider concerned;

13° the deadline when the purchaser is notified if the trip or holiday is cancelled by the vendor in cases when the trip or holiday is reliant upon a minimum number of participants, in compliance with provisions in paragraph 7 of Article R. 211-4;

14° contractual cancellation terms and conditions;

 $15^{\circ}$  cancellation conditions set out in Articles R. 211-9, R. 211-10 and R. 211-11 ;

16° details concerning the risks covered and the amount of guarantees in the insurance policy covering the consequences of the vendor's professional public liability;

17° information concerning the insurance contract covering the consequences of certain cases of cancellation taken out by the purchaser (policy number and name of the insurer), and information concerning the assistance contract covering certain particular risks, and particularly repatriation costs in case of accident or illness; in this case, the vendor must give the purchaser a document at least detailing the risks covered and risks excluded;

18° the deadline on which the purchaser must inform the vendor of any transfer of contract;

19° the undertaking to supply the purchaser, at least ten days before the anticipated date of departure, with the following information :

a) the name, address and telephone number of the vendor's local representative, or, failing this, the names, addresses and telephone numbers of local organisations likely to help the consumer should any difficulties arise, or, failing this, an emergency telephone number in order to contact the vendor;

b) for trips and holidays abroad for minors, a telephone number and address providing direct contact with the child or the person in charge on the site of his/her holiday;

20° the cancellation clause and reimbursement without penalties of the sums paid by the purchaser should the obligation of information set out in paragraph 13 of Article R. 211-4 not be met;

21° the undertaking to supply the purchaser with the departure and arrival times in due course before the start of the trip or holiday.

#### Article R. 211-7

The purchaser may transfer his/her contract to a transferee who meets the same conditions as him/her to go on the trip or holiday, as long as this contract does not produce any effect. Unless more favourably stipulated to the transferor, the latter should inform the

vendor of his/her decision by any means that enables a proof of delivery to be obtained at least seven days before the start of the voyage. When the service sold is a cruise, this deadline is fifteen days. This transfer is not subject, in any case whatsoever, to prior authorization from the vendor.

#### Article R. 211-8

When the contract includes an express possibility of price revision, within limits set out in Article L. 211-12, it should mention the precise method of calculation, for both increases and decreases, in price variation and particularly for the amount of transport charges and related taxes, the currency or currencies that may have an implication on the price of the trip or holiday, the part of the price to which the variation is applied, the rate of the currency or currencies applied as a reference when establishing the price detailed in the contract.

#### Article R.211-9

When, before the purchaser's departure, the vendor is obliged to modify one of the elements that is essential to the contract, such as a significant price increase, and when the vendor disregards the obligation of providing information mentioned in paragraph 13 of Article R. 211- 4, the purchaser may, without prejudice to any recourse for compensation for any possible damages suffered, and after having been informed by the vendor by any means that enables proof of delivery to be obtained:

- either terminate his/her contract and obtain without penalty the immediate reimbursement of amounts paid;
- or accept the modification or the substitute trip proposed by the vendor; a rider to the contract detailing the appropriate modifications is then signed by the parties; any reduction in price is deducted from the amount that may still be due by the purchaser, and, if the payment already made exceeds the price of the modified service, the excess shall be restored to the purchaser before departure.

#### Article R. 211-10

In the case provided for in Article L. 211-14, when, before the purchaser's departure, the vendor cancels the trip or holiday, the latter should inform the purchaser by any means that enables proof of delivery to be obtained; the purchaser, without prejudice to any recourse for compensation for any possible damages suffered, obtains immediate reimbursement, without penalty, of sums paid from the vendor; in this case, the purchaser receives an allowance that is at least equal to the penalty they he would have had to pay if the cancellation had been made by him/her on that date. Provisions of this article do not, in any case whatsoever, obstruct the conclusion of any amicable agreement for a substitution trip or holiday proposed by the vendor and accepted by the purchaser.

#### Article R. 211-11

When, after the departure of the purchaser, the vendor is unable to supply a predominant part of the services provided for in the contract that represent a sizeable percentage of the price paid by the purchaser, the vendor must immediately make the following arrangements without prejudice to any recourse for compensation for any possible damages suffered:

- either offer services to replace the anticipated services by possibly bearing any price supplement and, if the services accepted by the purchaser are of an inferior quality, the vendor should reimburse the difference in price to the purchaser, upon his/her return;
- or, if no replacement services are proposed or if these are refused by the purchaser for valid reasons, to supply the purchaser at no extra cost, transport tickets in order to ensure his/her return,

in conditions that may be deemed to be equivalent, to the point of departure or to another place accepted by both parties.

The provisions of this article are applicable should the obligation set out in paragraph 13 of Article R. 211-4 not be met.

#### Office de tourisme de Brocéliande

Atout France (FranceTourism Development Agency) register of tour and holiday operators under number IM035120019

Financial guarantee of 40.000 euros at Groupama Assurance-Crédit.

Professional Liability Insurance number 35 223 / 0167520Q10002 at Groupama.







# Office de Tourisme de Brocéliande

1 place du roi saint-Judicaël 35380 Paimpont

02 99 07 84 23

To get a quote online www.tourisme-broceliande.bzh



